

## Environmental Policy

### ENVIRONMENTAL POLICY STATEMENT

Scope of policy: ***The environmental impact, which is within TLC Care Group's operational control, that results from the provision of care services from its 10 premises.***

TLC Care recognises the crucial role it plays in addressing environmental challenges. Our belief in the importance of becoming more sustainable flows from our values of Truth, Love and Compassion – particularly as we think of love and compassion for those who face hardship now and in the future due to unsustainable practices.

TLC Care takes the responsibility to manage and reduce the environmental impacts that result from its business activities seriously. It is committed to protecting the environment and preventing pollution by:

- Continually improving its environmental performance by using an ISO 14001 Environmental Management System as a delivery framework.
- Determining the level of resources needed to maintain the ISO 14001 Environmental Management System.
- Identifying the aspects of the organisation's business activities that lead to an environmental impact and setting reduction objectives.
- Communicating environmental objectives throughout the business.
- Taking reasonable steps to maintain high standards of operational control to minimise waste and environmental impacts.
- Seeking to reduce its consumption of the world's natural resources, avoiding and minimising waste wherever possible, promoting recycling, reducing energy consumption and reducing any harmful emissions which result from business activities.
- Encouraging biodiversity from the development of Eco- Gardens at its care homes, capturing and using harvested rainwater for use thin the gardens where practicable.
- Working wherever practicable with interested parties such as team members, suppliers, contractors and clients on beneficial environmental programmes.
- Making environmental information available to the Senior Leadership Team to assist them in setting future strategies.
- Ensuring that all new builds will have an A Energy Performance Rating and that other homes will be upgraded to improve energy efficiency.
- Ensuring that whenever possible, goods and services are procured from sustainable sources or have a lower environmental impact than those goods or services they replace.

## Environmental Policy

- Understanding and fulfilling its compliance obligations

The Senior Leadership Team is committed to this policy and carries out an annual review of its effectiveness.

Senior Leadership Team sign-off:

A large, dark, handwritten signature in black ink, consisting of several overlapping, sweeping strokes that are difficult to decipher. The signature is positioned above a solid horizontal line.

**Paavan Popat**  
CEO

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### Record of change

Version	Date	Change	Approved by	Position
1	28.02.2024	Initial issue: ISO 14001	Sultana Pasha	Quality and Compliance Director
2	03.06.2024	Updates to make policy more specific	Lorna Russell	Director
3	03.09.2024	Reviewed and updated in line with ISO 14001	Natalie Ellis	<u>Survey and Test consultancy</u>
4	27.09.2024	Review and approval	Lorna Russell	Managing Director, TLC Care Group